

PART I-Orders and Notifications by the Governor of West Bengal, the High Court, Government Treasury, etc.

GOVERNMENT OF WEST BENGAL

Department of Power Bidyut Unnayan Bhaban, 5th Floor 3/C, LA-Block, Sector-III Bidhannagar, Kolkata-700 098

No. 564-POW-11099/7/2020-SECTION (POWER)

Dated, Kolkata, 18th August, 2022

NOTIFICATION

In pursuance of Letter No. 334/Pr. Secy/MSME&T dt. 23/06/2022 of MSME&T Department, Govt. of West Bengal and in exercise of the power conferred by sub-section (2) of section 3 of the West Bengal Right to Public Service Act, 2013 and as per mandate of Business Reforms Action Plan (BRAP) 2022, the Governor is hereby pleased to notify the services along with the stipulated time limit for rendering the services, the Designated Officer responsible for providing the services, the appellate Officer and reviewing officers are as follows:

SI. No.	Services	Designated Officer	Stipulated timeline for providing the Services	- Appellate Officer		Reviewing Officer	
				Designation	Stipulated time limit	Designation	Stipulated time limit
1.	No dues certificate for L & MV Consumer	Station Manager of respective Customer Care Centre, WBSEDCL	Real Time	Divisional Manager of corresponding Customer Care Centre, WBSEDCL	10 days	Regional Manager of corresponding Customer Care Centre, WBSEDCL	20 days

Sl. No.	Services	Designated Officer	Stipulated	Appellate Officer		Reviewing Officer	
			timeline for providing the Services	Designation	Stipulated time limit	Designation	Stipulated time limit
2.	No dues certificate for De Centralized Consumer	Asst. Manager / Manager (F& A) of respective regional office, WBSEDCL	Real Time	Regional Manager of respective regional office, WBSEDCL	10 days	Chief Engineer (Commercial) WBSEDCL	20 days
3.	No dues certificate for Centralized Consumer	Sr./Dy. Manager (F&A) of Central	Real Time	Addl. Chief Engineer (Commercial), WBSEDCL	10 days	Chief Engineer (Commercial) WBSEDCL	20 days
194 1c.		Commercial Department, WBSEDCL		SDAY, SEPTEM	IUT	itsoittioid has a	

2. This notification shall come into effect on the date of its publication in the Official Gazette.

By order of the Governor,

S. SURESH KUMAR

Additional Chief Secretary to the Government of West Bengal

	· Appellate Officer				
Designation			timeline for providing the Services		
Regional Manager of corresponding Custemer Care Centre, WRSEDCL	10 days				

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